

Disaster Survivor Referral Resources

At Minnesota Housing, we recognize that there may be many needs in addition to housing during a disaster. The following resources may help if you need assistance and are looking for a place to start.

Federal Disaster Assistance

AGENCY NAME	DESCRIPTION	WEBSITE	PHONE # CALL	ADDITIONAL INFORMATION
<u>Federal Emergency Management Agency (FEMA)</u>	<p>FEMA supports households impacted by a major disaster.</p> <p>They can help apply for disaster assistance and guide you to other resources to help with recovery.</p>	https://www.disasterassistance.gov/	800.621.3362	Applications can be completed online, by phone or in person at a Disaster Recovery Center.
<u>Small Business Administration (SBA)</u>	<p>SBA provides low-interest disaster loans to help homeowners recover from declared disasters.</p> <p>Homeowners should follow the Physical Damage filing timeline.</p>	https://lending.sba.gov/search-disaster/	800.659.2955	Applications can be completed online, by phone or in person at a Disaster Recovery Center.
<u>Disaster Recovery Center (DRC)</u>	<p>FEMA Disaster Recovery Centers (DRCs) are accessible facilities and mobile offices you can visit to learn more about FEMA and other disaster assistance programs.</p> <p>You can complete your FEMA and SBA applications or ask questions about your case.</p>	https://fema.gov/drc	800.621.3362	The DRC Locator provides hours, services and locations of DRCs in your area.

AGENCY NAME	DESCRIPTION	WEBSITE	PHONE # CALL	ADDITIONAL INFORMATION
<u>United States Department of Agriculture (USDA)</u>	<p>The USDA has home repair programs. <u>USDA Repair Loans & Grants in Presidentially Declared Disasters Pilot</u> supports disasters occurring on or after July 18, 2022. The pilot end date is July 18, 2025. See <u>fact sheet</u> for details</p> <p><u>USDA Section 504 Repair Loan and Grant</u> Assists rural homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards. See <u>fact sheet</u> for more information</p>	<p><u>https://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants-presidentially-declared-disasters-pilot</u></p> <p><u>https://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants-23</u></p>	651.602.7800	Loan and grant inquiries can be emailed to <u>USDAHousingMN@usda.gov</u>

General State Resources

AGENCY NAME	DESCRIPTION	WEBSITE	PHONE # CALL	ADDITIONAL INFORMATION
<u>MN Department of Commerce</u>	<p>The Minnesota Department of Commerce Disaster Information Center can assist and protect you when it comes to managing your insurance for home, auto and other property.</p> <p>Their experts can help you work with your insurer to settle a claim and help you make informed decisions about your insurance after a disaster.</p>	<u>https://mn.gov/commerce/insurance/home/dic</u>	651.539.1600 Or 800.657.3602	
<u>Red Cross</u>	Red Cross Disaster Relief and Recovery have resources to help with emergency aid, advice and assistance to help you recover from a disaster or become better prepared in the future.	<u>https://www.redcross.org/local/mn-nd-sd/get-help.html</u>	800.733.2767	Guides on staying safe, finding a shelter, and recovering financially and emotionally after a disaster as well as cleaning up and locating community resources.
<u>2-1-1/United Way</u>	United Way 2-1-1 provides free and confidential health and human services information for people in Minnesota.	<u>211unitedway.org/2024/07/02/june-2024-minnesota-statewide-flooding-response</u>	651.291.0211 Or 800.543.7709	Available 24 hours a day, seven days a week.
<u>Senior LinkAge Line</u>	Minnesota Senior Linkage Line is a free, statewide service of the Minnesota Board on Aging in partnership with Minnesota's area agencies on aging.	<u>https://mn.gov/senior-linkage-line/</u>	800.333.2433	Available Monday through Friday from 8 a.m. to 4:30 p.m.
<u>Minnesota Department of Veterans Affairs (MDVA)</u>	The Minnesota Department of Veterans Affairs runs Minnesota's state Veterans Homes, state Veterans Cemeteries, and assists 308,000 MN Veterans and their dependents to obtain the benefits and services provided by the United States Department of Veterans Affairs.	<p>Main page <u>https://mn.gov/mdva/</u></p> <p>LinkVet page <u>https://www.linkvet.org/s/</u></p>	<p>888.546-5838</p> <p>TTY: 800.627.3529</p>	<p>Available seven days a week for Minnesota veterans and their families.</p> <p>Veteran's do not have to be enrolled in VA benefits or health care to connect.</p>

Financial Assistance | Housing Counseling

AGENCY NAME	DESCRIPTION	WEBSITE	PHONE # CALL	ADDITIONAL INFORMATION
<u>Minnesota Unemployment Insurance</u>	Administered by the Department of Employment and Economic Development (DEED), provides a temporary partial wage replacement for Minnesota workers who become unemployed through no fault of their own.	https://www.uimn.org/	651.296.3644 Or 877.898.9090 TTY users: 866.814.1252	Monday-Friday, 8 a.m. to 4:30 p.m., except on holidays
<u>Bridge to Benefits</u>	<p>Bridge to Benefits is a multi-state project by Children's Defense Fund Minnesota to improve the well-being of low-income families and individuals by linking them to public work support programs and tax credits.</p> <p>A core component of the project is an online screening tool designed to help understand eligibility for participation in these programs to help meet basic needs which could provide increased economic stability for families.</p>	<p>Main website: www.cdf-mn.org</p> <p>Bridge to Benefits Pre-Screening Tool: https://www.bridgetobenefits.org/ScreeningTool</p>	651.227.6121	The screening tool does not apply for or guarantee programs or ask for personal information that could identify applicants. It helps users to learn about potential eligibility for public programs and estimated benefit amounts and to send and receive referrals.
<u>Minnesota Homeownership Center</u>	The Minnesota Homeownership Center is a nonprofit that utilizes a network of independent community organizations to provide homeownership advising to all Minnesotans.	https://www.hocmn.org/find-an-advisor/	651.659.9336 Or 866.462.6466	<p>Foreclosure Prevention Advising is a free, confidential service for homeowners who are in foreclosure or worried about making their mortgage payments. Advisors can:</p> <ul style="list-style-type: none"> • Provide information about the foreclosure process and timeline • Explain options for staying in the home • Help work with the mortgage company to apply for a workout option • Review finances and help develop an action plan

Suicide Prevention / Mental Health Resources

AGENCY NAME	DESCRIPTION	WEBSITE	PHONE # CALL	ADDITIONAL INFORMATION
<u>Disaster Distress Helpline</u>	The Disaster Distress Helpline (DDH) is the first national hotline dedicated to providing year-round disaster crisis counseling to individuals who are experiencing emotional distress related to natural or human-caused disasters.	<u>https://www.samhsa.gov/find-help/disaster-distress-helpline</u>	800.985.5990	Multilingual, crisis support service is available 24/7 to all residents in the U.S. and its territories.
<u>Veterans Crisis Line</u>	The Veterans Affairs Crisis Line offers confidential support for veterans and their loved ones. You don't have to be enrolled in VA benefits or health care to use this service.	<u>https://www.veteran.crisisline.net/</u>	Call:988 then Press 1 Text: 838255	Available 24/7

Utility Bill | Food Assistance

AGENCY NAME	DESCRIPTION	WEBSITE	PHONE # CALL	ADDITIONAL INFORMATION
<u>Minnesota Department of Commerce Energy Assistance Program</u>	The Energy Assistance Program pays up to \$2,000 toward heat, power and water costs. It is free for all eligible households who qualify.	<u>https://mn.gov/commerce/energy/consumer-assistance/energy-assistance-program/</u>	800.657.3710	The program has seasonal application deadlines.
<u>USA.GOV</u>	Learn about government programs to help pay for phone bills, medical bills and other expenses.	<u>https://www.usa.gov/help-with-bills</u>	844.872.4681	
<u>Supplemental Nutrition Assistance Program (SNAP)</u>	SNAP, formerly known as Food Stamps, helps Minnesotans with low incomes get food and support to stretch household food budgets. Approved recipients can use benefits at many stores, farmers markets, and senior dining sites.	<u>https://mn.gov/dhs/mnfoodhelper/</u>	651.486.9860 or 888.711.1151	Find local food shelves, free meals and discount groceries by visiting <u>https://www.hungersolutions.org/find-help/</u> HelpLine: Monday-Friday 10:00 a.m.-5:00 p.m. CST

Government Document Assistance | Legal Aid Services

AGENCY NAME	DESCRIPTION	WEBSITE(S)	PHONE # CALL	ADDITIONAL INFORMATION
Getting Access to Social Security Documents for a Loan	If you're applying for a loan, need housing help or need to verify income, a Benefit Verification letter from Social Security can be of assistance. Provides proof of retirement, disability, Supplemental Security Income (SSI) or Medicare benefits. It can also show if benefits aren't received.	Main Website: https://www.ssa.gov/	800.772.1213	Create your Social Security account to access a Benefit Verification letter at https://secure.ssa.gov/RIL/SiView.action
Access to Tax Records/IRS Transcript	Taxpayers can order a transcript in one of three ways: <ul style="list-style-type: none"> • Online: View, print or download a cop of all transcript types. Users must authenticate their identity using the Secure Access process. • By phone • By mail: Taxpayers can complete and send either Form 4506-T or Form 4506T-EZ to the IRS to get tax records by mail. 	https://www.irs.gov/ Request by mail online form: https://sa.www4.irs.gov/oat/	Automated transcript service: 800-908-9946	Requesting transcripts by phone or mail may take up to 5-10 calendar days.
LawHelpMN	Learn about legal issues and find free lawyers. LawHelpMN is a nonprofit focused on helping users solve family, debt, housing, work and other legal problems. LawHelpMN also has a self-help library with more information on housing, evictions, foreclosures, etc.	https://www.lawhelpmn.org/		Fact Sheets available in multiple languages to print or request to be mailed: https://www.lawhelpmn.org/form/fact-sheet-order-form

Computer/Internet Access

Low-cost electronic devices, including laptops and computers, may be available to those who qualify from the organizations listed below. In addition, some internet providers partner with customers who are already receiving low-cost internet services to provide low-cost devices.

AGENCY NAME	DESCRIPTION	WEBSITE	PHONE # CALL	ADDITIONAL INFORMATION
Local Public Libraries	Minnesota Library Association access to internet-connected computer labs	https://www.mnlibraryassociation.org/page/library_resources		
Everyone On	Provides location-specific information on low-cost or no-cost devices and internet	https://www.everyoneon.org/find-offers	Call or text 877.789.9889	Access to low-cost or no-cost computers and internet access for those that qualify
PCs for People	Offers low-cost devices (prices ranging from \$0-150) for eligible recipients	https://www.pcsforpeople.org/eligibility/	651.354.2552	Access to low-cost or no-cost computers and internet access for those that qualify

The content on this document provides general consumer information and is not intended as legal advice. Minnesota Housing does not endorse any third-party resources or verify their website content. Other resources may be available to serve your needs.